

NON EXEMPT

HAVANT BOROUGH COUNCIL

SCRUTINY BOARD

26 February 2013

STREET CLEANLINESS REVIEW

**Report By the Environment and Neighbourhood
Quality Panel**

ITEM NO 8

Environment and Neighbourhood Quality Portfolio: Councillor Dave Collins

Key Decision: N/A

1.0 Purpose of Report

1.1 To present the research and findings of the Environment and Neighbourhood Quality Panel in connection with its review of street cleanliness.

2.0 Recommendation

2.1 That the Scrutiny Board notes the report; and

2.2 recommends to Cabinet that further consideration be given to the use of Smartphone apps for residents to report issues through the Customer Service Centre in the ongoing development of the use of social media by the Council.

3.0 Summary

3.1 Following a meeting of the Scrutiny Leads on 24 September 2012 to review the Corporate Health Check Quarter 1 figures, the Environment and Neighbourhood Quality Panel were asked to investigate why there had been a reduction in street cleanliness figures for this period and what mitigating actions were being taken.

3.2 The detail of the research undertaken by the Panel, together with its findings and conclusions, are set out in the attached report (Appendix A).

4.0 Implications

4.1 Resources:

No financial implications associated with the report.

4.2 Legal:

While there is no longer a legal requirement to record and report the street scene indicator Havant Borough Council and East Hampshire District Council still use the same strict marking criteria laid out by National Indicator 195. The number of

inspections has reduced from 300 inspection three times a year, to 120 per quarter.

4.3 Strategy:

The provision of clean streets and associated areas will fully support the corporate strategy.

4.4 Risks:

Unclean streets and litter could affect the reputation of the council and have an adverse impact on our residents, visitors and businesses.

4.5 Communications:

Discussion was held with the portfolio holder and a presentation made to members of the scrutiny panel on the inspection process.

4.6 For the Community:

Continue to provide a clean and tidy environment with the support from residents, businesses and partner agencies.

4.7 The Integrated Impact Assessment (IIA) has been completed and concluded the following: No IIA was completed in the preparation of this scrutiny report.

5.0 Consultation

Undertaken with the Scrutiny Leads.

Appendices:

Appendix A – Street Cleanliness Review – report by the Environment and Neighbourhood Quality Panel

Background Papers:

None

Agreed and signed off by:

Executive Head of Environment and Neighbourhood Quality: 4 February 2013

Legal Services: 12 February 2013

Finance Services: 14 February 2013

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